Thank you for choosing Residential Air Conditioners, please read this owner’s manual carefully before operation and retain it for future reference.
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Never attempt. Be sure to follow this instruction

The physical product may differ from the drawing in this manual for different display. If there are some differences between them, please refer to the physical product as the standard.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure they are away from the appliance.

Do not dispose this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.
# Safety Precautions

Please read the following notices before operation

<table>
<thead>
<tr>
<th>WARNING</th>
</tr>
</thead>
<tbody>
<tr>
<td>★ If there's abnormal phenomenon (like smell of burning), please cut off the power immediately and then contact with Gree authorized maintenance center. If this abnormal status is kept on, air conditioner may be damaged or even cause electric shock or fire.</td>
</tr>
<tr>
<td>★ Do not operate the air conditioner with wet hands. Otherwise, it may cause electric shock.</td>
</tr>
<tr>
<td>★ Do not cut off or damage the power cord or power connection core of air conditioner. If the power cord or power connection core of air conditioner is damaged, please replace it by the professional with specified power cord.</td>
</tr>
<tr>
<td>★ The special circuit must be adopted for power supply to avoid fire. Do not use octopus multipurpose socket or mobile wiring board for wire connection.</td>
</tr>
<tr>
<td>★ Please cut off the power supply when the air conditioner won't be used for an extended period of time. Otherwise, it will accumulate dust and it may cause overheating, fire and other accidents.</td>
</tr>
<tr>
<td>★ Do not damage the power cord or use unspecified power cord. Otherwise, it may cause fire due to overheating of power cord.</td>
</tr>
<tr>
<td>★ Before cleaning the air conditioner, please cut off the power. Otherwise, it will cause electric shock or injury.</td>
</tr>
<tr>
<td>★ Power supply should adopt the special circuit with the protection of air switch and the capacity must be sufficient. Please do not turn on or turn off the air conditioner frequently. Y-type connection is adopted for the power supply of this air conditioner. If the power cord is damaged, it must be replaced by the manufacture, maintenance center or a similarly qualified person to avoid a hazard.</td>
</tr>
<tr>
<td>★ When the voltage is too high, electric elements can be damaged easily; if the voltage is too low, the compressor will vibrate fiercely, which may damage the cooling system or compressor and electric components can't operate.</td>
</tr>
</tbody>
</table>
# Safety Precautions

<table>
<thead>
<tr>
<th>Safety Precaution</th>
<th>Illustration</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>★ Always ensure effective earthing.</td>
<td>![Earthing Icon]</td>
<td>No earthing may cause electric shock.</td>
</tr>
<tr>
<td>★ For safety, be sure to turn off the circuit breaker before performing any maintenance or cleaning or when the product is not used for an extended period of time.</td>
<td>![Circuit Breaker]</td>
<td>Keep room about 5°C cooler than outside.</td>
</tr>
<tr>
<td>★ Select the most appropriate temperature.</td>
<td>![Temperature Icon]</td>
<td>It can save electric energy.</td>
</tr>
<tr>
<td>★ Do not keep windows and doors open for a long time during operation.</td>
<td>![Window Icon]</td>
<td>It will result in insufficient performance.</td>
</tr>
<tr>
<td>★ Do not block the air inlet or outlet.</td>
<td>![Air Flow Icon]</td>
<td>It will result in insufficient performance and cause malfunctions.</td>
</tr>
<tr>
<td>★ Keep combustible materials away from the units at least 1m.</td>
<td>![Combustible Materials Icon]</td>
<td>It may cause fire or explosion.</td>
</tr>
<tr>
<td>★ Install the outdoor unit firmly enough.</td>
<td>![Outdoor Unit Icon]</td>
<td>It may cause falling of the unit and injury to the person.</td>
</tr>
<tr>
<td>★ Do not step on the top of the outdoor unit or place heavy things on it.</td>
<td>![Heavy Object Icon]</td>
<td>It may cause damage or injury</td>
</tr>
<tr>
<td>★ Do not attempt to repair the air conditioner by yourself.</td>
<td>![Self-Repair Icon]</td>
<td>Incorrect repairs may cause electric shock or fire. Please contact the local authorized service center.</td>
</tr>
</tbody>
</table>

- Always ensure effective earthing.
- For safety, be sure to turn off the circuit breaker before performing any maintenance or cleaning or when the product is not used for an extended period of time.
- Select the most appropriate temperature.
- Do not keep windows and doors open for a long time during operation.
- Do not block the air inlet or outlet.
- Keep combustible materials away from the units at least 1m.
- Install the outdoor unit firmly enough.
- Do not step on the top of the outdoor unit or place heavy things on it.
- Do not attempt to repair the air conditioner by yourself.
\[\text{Safety Precautions}\]

- Do not cut off or damage the power cords or power connection cord. If they are damaged, please contact the dealer or qualified service personnel.

- To change the airflow direction, adjust the vertical and horizontal air flow direction by using the remote controller.

- Do not insert your hands or objects into the air inlet or outlet. It may cause an accident.

- Do not expose animals or plants directly to the air flow. It may have a detrimental effect on them.

- Do not expose yourself to cold air directly for a long time. It's not good for your health.

- Do not splash water on the air conditioner. It may cause electric shock or malfunction.

- Do not use the unit for any other purpose, such as preserving food or drying clothes.

- Do not place a burner near the air conditioner. It will cause CO toxicosis due to incomplete burning.

- Do not expose yourself to cold air directly for a long time.
**Name of Parts**

**Indoor unit**

- Air in
- Air out

**Outdoor unit**

- Air in
- Air out

The icons displayed:

- ☀ : Cool
- ⛅ : Dry
- ☀ : Heat
- Ø : Power
- BB : Set temp.

1. Power cord
2. Remote controller
3. Front panel
4. Filter
5. Horizontal louver
6. Wall pipe
7. Binding tape
8. Connection Pipe
9. Drain hose
10. Drain connector
Name and function of wireless remote controller

Note: Besure that there are no obstructions between receiver and remote controller; Don't drop or throw the remote control; Don't let any liquid in the remote control and put the remote control directly under the sunlight or any place where is very hot.

**ON/OFF button**
- Press this button, the unit will be turned on, press it once more, the unit will be turned off. Sleep function will be canceled, while unit off.

**MODE button**
- Press this button, Auto, Cool, Dry, Fan, Heat mode can be selected circularly.
- Auto mode is default while power on.
- Under Auto mode, the temperature will not be displayed; Under Heat mode, the initial value is 28 ℃ (82°F); Under other modes, the initial value is 25 ℃ (77°F).

**FAN button**
- Press this button, Auto, Low, Medium-low, Medium, Medium-high, High speed can be circularly selected. After powered on, Auto fan speed is default. Under DRY mode, Low fan speed only can be set up.

**TEMP button**
- Press this button, can set up and select: setting temperature (displaying the room), indoor ambient temperature (displaying indoor temperature), outdoor ambient temperature (displaying outdoor temperature). If there no outdoor ambient temperature displaying be required that will keep original display status, and circulate like this. No signal displayed. Remark: When operating this button, the setting temperature is displayed all the time on the wireless remote control. (There is no this function for this unit. If press this key, the main unit will click, but it also runs under original status.)

(only for cooling and heating unit. As for cooling only unit, it won’t have any action when it receives the signal of heating operation.)
Name and function of wireless remote controller

Note: Be sure that there are no obstructions between receiver and remote controller; Don't drop or throw the remote control; Don't let any liquid in the remote control and put the remote control directly under the sunlight or any place where is very hot.

Remote controller

### CLOCK button
- Press this button, the clock can be set up, signal ① blink and display. Within 5 seconds, the value can be adjusted by pressing + or - button, if continuously press this button for 2 seconds above, in every 0.5 seconds, the value on ten place of Minute will be increased 1. During blinking, repress the Clock button or Confirm button, signal ② will be constantly displayed and it denotes the setting succeeded. After powered on, 12:00 is defaulted to display is Timer value.

### LIGHT button
- Press this button at unit On or Off status, Light On and Light Off can be set up. After powered on, Light On is defaulted.

### TURBO button
- Under Cool or Heat mode, press this button can turn on or turn off the Turbo function. After the Turbo function turned on, the signal of Turbo will display. The signal will be automatically cancelled if changing the mode or fan speed.

### QUIET button
- Press this button, the Quiet status is under the Auto Quiet mode (display "       " and "Auto" signal) and Quiet mode (display "     " singal) and Quiet OFF (there is no signal of "        " displayed), after powered on, the Quiet OFF is defaulted. Note: the Quiet function cannot be set up in Fan and Dry mode; Under the Quiet mode (Display "       " signal), the fan speed is not available.

### X-FAN button
- Pressing X-FAN button in COOL or DRY mode, the icon ☻ is displayed and the indoor fan will continue operation for 10 minutes in order to dry the indoor unit even though you have turned off the unit. After energization, X-FAN OFF is defaulted. X-FAN is not available in AUTO, FAN or HEAT mode.

### + button
- Presetting temperature can be increased. Press this button, the temperature can be set up, continuously press this button and hold for two seconds, the relative contents can quickly change, until unhold this button and send the order that the °C (°F) signal will be displayed all the time. The temperature adjustment is unavailable under the Auto mode, but the order can be sent if pressing this button. Temperature of Celsius degree setting: 16-30; for Fahrenheit degree setting: 61-86.

### - button
- Presetting temperature can be decreased. Press this button, the temperature can be set up, continuously press this button and hold for two seconds, the relative contents can quickly change, until unhold this button and send the order that the °C (°F) signal will be displayed all the time. The temperature adjustment is unavailable under the Auto mode, but the order can be sent by if pressing this button.

*Operation of wireless remote controller*
Operation of wireless remote controller

This wireless remote control is universal, and it could be used for many units, some buttons of this control which are not available to this unit will not be described below.

Name and function of wireless remote controller

Remote controller

Timer On setting: Signal "ON" will blink and display, signal 🌂 will conceal, the numerical section will become the timer on setting status. During 5 seconds blink, by pressing + or - button to adjust the time value of numerical section, every press of that button, the value will be increased or decreased 1 minute. Hold pressing + or - button, 2 seconds later, it quickly change, the way of change is: During the initial 2.5 seconds, ten numbers change in the one place of minute, then the one place is constant, ten numbers change in the tens place of minute at 2.5 seconds speed and carry. During 5s blink, press the Timer button, the timer setting succeeds. The Timer On has been set up, repress the timer button, the Timer On will be canceled. Before setting the Timer, please adjust the Clock to the current actual time.

Timer On button

I FEEL button

Press this button once, to turn on the I FEEL function, then the figure of "I FEEL" will be displayed, after every press of other function button, every 200ms to send I FEEL once, after this function started, the remote control will send temperature to the main unit in every 10 minutes. When repress this button, this function will be turned off.

Healthy and scavenging button

Press this button to achieve the on and off of healthy and scavenging functions in operation status. Press this button for the first time to start scavenging function; LCD displays " " . Press the button for the second time to start healthy and scavenging functions simultaneously; LCD displays 🌿 and " " . Press this button for the third time to quit healthy and scavenging functions simultaneously. Press the button for the fourth time to start healthy function; LCD display " " . Press this button again to repeat the operation above.

Timer off button

One press this key to enter into Timer off setup, in which case the Timer OFF icon will blink. The method of setting is the same as for Timer ON.

Swing up and down button

Press this button to set swing angle, which circularly changes as below:

OFF ↔ ↔ ↔ ↔ ↔ ↔ ↔ ↔ ↔

This remote controller is universal. If it receives three kinds of following status, the swing angle will remain original.

If guide louver is stopped when it is swinging up and down, it will remain its present position.

indicates guide louver swings back and forth in the five places, as shown in the figure.

Swing left and right button

Press this button to set left & right swing angle cycling as below:

OFF ↔ ↔ ↔ ↔ ↔ ↔ ↔ ↔ ↔

I feel button

Press this button to achieve the on and off of healthy and scavenging functions in operation status.
Operation of wireless remote controller

Name and function of wireless remote controller

- Press this button, can select Sleep 1 ( ), Sleep 2 ( ), Sleep 3 ( ) and cancel the Sleep, circulate between these, after electrified, Sleep Cancel is defaulted.

- Sleep 1 is Sleep mode 1, in Cool, Dehumidify modes: sleep status after run for one hour, the main unit setting temperature will increase 1 °C, setting temperature increased 2 °C, the unit will run at this setting temperature; In Heat mode: sleep status after run for one hour, the setting temperature will decrease 1 °C, 2 hours, setting temperature will decrease 2 °C, then the unit will run at this setting temperature.

- Sleep 2 is sleep mode 2, that is air conditioner will run according to the presetting a group of sleep temperature curve.

In Cool mode:

1. When setting the initial temperature 16-23 °C, after turned on Sleep function, the temperature will be increased 1 °C in every hour, after 3 °C the temperature will be maintained, after 7 hours, the temperature will be decreased 1 °C, after that the unit will keep on running under this temperature;

2. When setting the initial temperature 24 °C ~ 27 °C, after turned on Sleep function, the temperature will be increased 1 °C in every hour, after 2 °C the temperature will be maintained, after 7 hours, the temperature will be decreased 1 °C, after that the unit will keep on running under this temperature;

3. When setting the initial temperature 28 °C ~ 29 °C, after turned on Sleep function, the temperature will be increased 1 °C in every hour, after 1 °C the temperature will be maintained, after 7 hours, the temperature will be decreased 1 °C, after that the unit will keep on running under this temperature;

4. When setting the initial temperature 30 °C, under this temperature setting, after 7 hours, the temperature will be decreased 1 °C, after that the unit will keep on running under this temperature;

In Heat mode:

1. Under the initial presetting temperature 16 °C, it will run under this setting temperature all along.

2. Under the initial presetting temperature 17 °C ~ 20 °C, after Sleep function started up, the temperature will decrease 1 °C in every hour, after 1 °C decreased, this temperature will be maintained.
Operation of wireless remote controller

- **Sleep 3- the sleep curve setting under Sleep mode by DIY:**
  1. Under Sleep 3 mode, press "Turbo" button for a long time, remote control enters into user individuation sleep setting status, at this time, the time of remote control will display "1hour ", the setting temperature "88" will display the corresponding temperature of last setting sleep curve and blink (The first entering will display according to the initial curve setting value of original factory);
  2. Adjust " + " and " - " button, could change the corresponding setting temperature, after adjusted, press "Trubo "button for confirmation;
  3. At this time, 1hour will be automatically increased at the timer position on the remote control, (that are "2 hours" or "3 hours" or " 8 hours "), the place of setting temperature "88" will display the corresponding temperature of last setting sleep curve and blink;
  4. Repeat the above step (2) ~ (3) operation, until 8hours temperature setting finished, sleep curve setting finished, at this time, the remote control will resume the original timer display; temperature display will resume to original setting temperature.

- **Sleep3- the sleep curve setting under Sleep mode by DIY could be inquired:**
  The user could accord to sleep curve setting method to inquire the presetting sleep curve, enter into user individuation sleep setting status, but do not change the temperature, press "Turbo" button directly for confirmation.
  Note: In the above presetting or enquiry procedure, if continuously within10s, there is no button pressed, the sleep curve setting status will be automatically quit and resume to display the original displaying. In the presetting or enquiry procedure, press "ON/OFF" button, "Mode" button, "Timer"button or "Sleep" button, the sleep curve setting or enquiry status will quit similarly.
Operation of wireless remote controller

Guide for operation- general operation

1. After powered on, press ON/OFF button, the unit will start to run.
   (Note: When it is powered on, the guide louver of main unit will close automatically.)
2. Press MODE button, select desired running mode.
3. Pressing + or — button, to set the desired temperature (It is unnecessary to set the temp. at AUTO mode.)
4. Pressing FAN button, set fan speed, can select AUTO FAN, LOW, MEDIUM-LOW, MEDIUM, MEDIUM-HIGH and HIGH.
5. Pressing  and  button, to select the swing.

Guide for operation- Optional operation

1. Press SLEEP button, to set sleep.
2. Press TIMER ON and TIMER OFF button, can set the scheduled timer on or timer off.
3. Press LIGHT button, to control the on and off of the displaying part of the unit (This function may be not available for some units).
4. Press TURBO button, can realize the ON and OFF of TURBO function.

Introduction for special function

★ About X-FAN function
This function indicates that moisture on evaporator of indoor unit will be blowed after the unit is stopped to avoid mould.
1. Having set X-FAN function on: After turning off the unit by pressing ON/OFF button, indoor fan will continue running for about 10 min. at low speed. In this period, press X-FAN button to stop indoor fan directly.
2. Having set X-FAN function off: After turning off the unit by pressing ON/OFF button, the complete unit will be off directly.

★ About AUTO RUN
When AUTO RUN mode is selected, the setting temperature will not be displayed on the LCD, the unit will be in accordance with the room temp. automatically to select the suitable running method and to make ambient comfortable.

★ About turbo function
If start this function, the unit will run at super-high fan speed to cool or heat quickly so that the ambient temp. approaches the preset temp. as soon as possible.
Operation of wireless remote controller

★ About lock
Press + and - buttons simultaneously to lock or unlock the keyboard. If the remote controller is locked, the icon  will be displayed on it, in which case, press any button, the mark will flicker for three times. If the keyboard is unlocked, the mark will disappear.

★ About swing + and -
1. Press swing + and - button continuously more than 2s, the main unit will swing back and forth from + to -, and then loosen the button, the unit will stop swinging and present position of guide louver will be kept immediately.
2. Under swing + and - mode, when the status is switched from off to , if press this button again 2s later, status will switch to off status directly; if press this button again within 2s, the change of swing status will also depend on the circulation sequence stated above.

★ About swing left and right
1. Press swing left and right button continuously more than 2s, the main unit will swing back and forth from left to right, and then loosen the button, the unit will stop swinging and present position of guide louver will be kept immediately.
2. Under swing left and right mode, when the status is switched from off to , if press this button again 2s later, status will switch to off status directly; if press this button again within 2s, the change of swing status will also depend on the circulation sequence stated above.

★ About switch between Fahrenheit and Centigrade
Under status of unit off, press MODE and - buttons simultaneously to switch °C and °F.

★ Combination of " TEMP" and "CLOCK" buttons: About Energy-saving Function
Press “TEMP” and “CLOCK” simultaneously in COOL mode to start energy-saving function. Nixie tube on the remote controller displays “SE”. Repeat the operation to quit the function.

★ Combination of " TEMP" and "CLOCK" buttons: About 8 ° Heating Function
Press “TEMP” and “CLOCK” simultaneously in HEAT mode to start 8 ° Heating Function. Nixie tube on the remote controller displays “8” and a selected temperature of “8 °C”. (46 °F if Fahrenheit is adopted). Repeat the operation to quit the function.

★ About Quiet function
If Auto Quiet mode has been selected, after the room temperature reached the setting temperature or 10mins later, the AC will immediately enter into the Quiet running status, at this time the fan speed is not adjustable.

★ About Sleep function
Under the Fan and Auto mode, the Sleep function cannot be set up, under Dehumidify mode, only Sleep 1 can be selected. Select and enter into any kind of Sleep mode, the Quiet function will be attached and stared, different Quiet status could be optional and turned off.
Operation of wireless remote controller

Changing batteries and notices

1. Slightly to press the place with , along the arrowhead direction to push the back cover of wireless remote controller. (As show in Fig 1.)
2. Take out the old batteries.
3. Insert two new AAA1.5V dry batteries, and pay attention to the polarity. (As show in Fig 2.)
4. Attach the back cover of wireless remote controller.

NOTE:
- When changing the batteries, do not use the old or different batteries, otherwise, it can cause the malfunction of the wireless remote controller.
- If the wireless remote controller will not be used for a long time, please take them out, and don't let the leakage liquid damage the wireless remote controller.
- The operation should be in its receiving range.
- It should be placed where is 1m away from the TV set or stereo sound sets.
- If the remote control cannot operate normally, please take the batteries out, and then reinsert it 30s later; if it is also abnormal, please replace the batteries.
- If the main unit needs to be remote controlled, please aim remote controller at the receiver of main unit in order to improve the receiving sensitivity of the main unit.
- When the remote controller sends out signal, a mark will flicker for about 1s. The bell will ring if the main unit receives effective signal.
Emergency Operation

When the remote controller is lost or damaged, please use the manual switch on the main unit. In that case, the unit will operate in AUTO mode and the temperature setting or fan speed can not be changed. The manual switch can be operated as below:

- **Turn on the unit**: Press AUTO/STOP button to enter AUTO mode. The microcomputer will select the mode (COOL, HEAT, FAN) automatically according to the room temperature for reaching comfortable effect.

- **Turn off the unit**: Press the AUTO/STOP button to switch off the unit.

The operation mode is seen in the following table:

<table>
<thead>
<tr>
<th>Mode</th>
<th>Model</th>
<th>Temperature setting</th>
<th>Airflow rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>AUTO</td>
<td>COOLING</td>
<td>25℃ (COOL, FAN)</td>
<td>AUTO</td>
</tr>
<tr>
<td>AUTO</td>
<td>HEAT PUMP</td>
<td>25℃ (COOL, FAN)</td>
<td>AUTO</td>
</tr>
<tr>
<td>AUTO</td>
<td>HEAT PUMP</td>
<td>20℃ (HEAT)</td>
<td>AUTO</td>
</tr>
</tbody>
</table>

- This switch is to be applied when the remote controller is missing.
Caution

- Disconnect the power supply before cleaning and maintenance.
- Do not splash water on the units for cleaning, as electric shocks may occur.
- Wipe the units with a dry soft cloth, or a cloth slightly moistened with water or cleaner (not with volatile liquid such as thinner or gasoline).

Cleaning the Front Panel

Remove the front panel. Dip a piece of cloth into the water colder than 45 °C and dry it. Then wipe the dirty part of front panel.

Note: Do not immerse the front panel into water so as to protect microcomputer components and circuit diagram on the front panel.

Cleaning the Air Filter (every 3 months)

Note: Do not to touch the fin of indoor unit during cleaning to avoid personal injury.

1. Take down the air filter
   Lift up the front panel.
   Pull the air filter downwards to take it off, as shown in Fig.(a, b).

2. Clean the air filter
   Use a vacuum cleaner to remove dust.
   If the filter are dirty, wash them with warm water and a mild detergent.
   Dry the filters in the shade.
   Note: Never use water above 45 °C to clean the air filter or it can cause deformation or discoloration.

3. Reinstall the air filter
   Reinstall the filters along the direction of arrowhead.
   Close the panel.
Care and Cleaning

Check before Use

① Be sure that nothing obstructs the air outlet and inlet.
② Check if the batteries of remote controller are replaced.
③ Check if the installation stand of the outdoor unit is damaged. If damaged, consult the technicians.

Maintenance after Use

① Switch off the power supply.
② Clean the filter and bodies of indoor and outdoor units.
③ Clear obstructions from the outdoor unit.
④ Repaint the rubiginous place on the outdoor unit to prevent it from spreading.
### Troubleshooting

The air conditioner is not user serviceable. Incorrect repair may cause electric shock or fire, so please contact an authorized service center for professional repair. Following checks prior to contact may save your time and money.

<table>
<thead>
<tr>
<th>Phenomenon</th>
<th>Troubleshooting</th>
</tr>
</thead>
<tbody>
<tr>
<td>The unit does not operate:</td>
<td>- The unit does not operate if it is turned on immediately after it is turned off. This is to protect the unit. You should wait about 3 minutes.</td>
</tr>
<tr>
<td>Odours are emitted:</td>
<td>- Some odours may be emitted from the indoor unit. This is the result of room smells (such as furniture, tobacco, etc.) which have been taken into the air conditioner.</td>
</tr>
<tr>
<td></td>
<td>- Consult authorized service center for cleaning if the odours still exist.</td>
</tr>
<tr>
<td>&quot;Water flowing&quot; noise:</td>
<td>- The swishing noise like water flowing is the refrigerant flowing inside the unit.</td>
</tr>
<tr>
<td>Mist is emitted in COOL mode</td>
<td>- During cooling operation, a thin mist may be seen emitted from the indoor unit due to high room temperature and humidity. After a period of time, the mist will disappear with the decrease of room temperature and humidity.</td>
</tr>
<tr>
<td>Cracking noise:</td>
<td>- This is the sound of friction caused by expansion and/or contraction of panel or other parts due to the change of temperature.</td>
</tr>
</tbody>
</table>
### Troubleshooting

<table>
<thead>
<tr>
<th>Phenomenon</th>
<th>Troubleshooting</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>The unit can not be started up:</strong></td>
<td>● Is the power cut off?</td>
</tr>
<tr>
<td></td>
<td>● Is the power plug loose? (if applicable)</td>
</tr>
<tr>
<td></td>
<td>● Is the circuit protection device tripped off?</td>
</tr>
<tr>
<td></td>
<td>● Is voltage higher or lower?</td>
</tr>
<tr>
<td></td>
<td>(Tested by professionals)</td>
</tr>
<tr>
<td></td>
<td>● Is the TIMER correctly used?</td>
</tr>
<tr>
<td><strong>Cooling/Heating effect is poor:</strong></td>
<td>● Is temperature setting appropriate?</td>
</tr>
<tr>
<td></td>
<td>● Is the inlet or outlet blocked?</td>
</tr>
<tr>
<td></td>
<td>● Is the filter dirty?</td>
</tr>
<tr>
<td></td>
<td>● Is the window or the door open?</td>
</tr>
<tr>
<td></td>
<td>● Is low fan speed set?</td>
</tr>
<tr>
<td></td>
<td>● Are there heat sources in the room?</td>
</tr>
<tr>
<td><strong>Remote controller is not available:</strong></td>
<td>● Check if there is magnetic or electrical interference near the unit that may affecting operation of the controller. In this case, pull the plug out and reinsert it.</td>
</tr>
<tr>
<td></td>
<td>● Is the remote controller within its operating range or obstructed? Check the condition of the batteries and replace them if necessary.</td>
</tr>
<tr>
<td></td>
<td>● Check if the remote controller is damaged.</td>
</tr>
<tr>
<td><strong>Water leakage of indoor unit:</strong></td>
<td>● The humidity is high.</td>
</tr>
<tr>
<td></td>
<td>● Condensing water overflows.</td>
</tr>
<tr>
<td></td>
<td>● Drain hose is loose.</td>
</tr>
<tr>
<td><strong>Water leakage of outdoor unit:</strong></td>
<td>● During cooling operation, water condensate is generated around the pipes and connection joints.</td>
</tr>
<tr>
<td></td>
<td>● During defrosting operation, the thaw water flows out.</td>
</tr>
<tr>
<td></td>
<td>● During heating operation, the water on the heat exchanger drips out.</td>
</tr>
<tr>
<td><strong>Noise from indoor unit.</strong></td>
<td>● The noise emitted when the fan or compressor relay is switching on or off.</td>
</tr>
<tr>
<td></td>
<td>● When the defrosting operation is started or stopped, there is a sound of refrigerant flowing in the reverse direction.</td>
</tr>
</tbody>
</table>
### Troubleshooting

<table>
<thead>
<tr>
<th>Phenomenon</th>
<th>Troubleshooting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indoor unit can not blow air:</td>
<td>• In HEAT mode, when the temperature of indoor heat exchanger is very low, air flow is stopped in order to prevent cold air. (Within 2 minutes)</td>
</tr>
<tr>
<td></td>
<td>• In HEAT mode, when the outdoor temperature is low or humidity is high, frost will be formed on the outdoor heat exchanger. The unit will defrost automatically and indoor unit will stop blowing air for 3-12 minutes.</td>
</tr>
<tr>
<td></td>
<td>• During defrosting operation, water or vapour may be emitted.</td>
</tr>
<tr>
<td></td>
<td>• In DRY mode, the indoor fan will stop blowing air for 3-12 minutes in order to avoid condensing water being vaporised again.</td>
</tr>
<tr>
<td>Moisture on air outlet :</td>
<td>• If the unit operates at high humidity for a long time, moisture will be generated on the air outlet grill and then drip off.</td>
</tr>
<tr>
<td>C5: Malfunction of connector jumper:</td>
<td>• Check if the connector jumper contacts properly. If the PCB is to be replaced, please take off the old for the new PCB.</td>
</tr>
<tr>
<td>F1: Malfunction of indoor ambient temperature sensor</td>
<td>• Check if indoor room temperature sensor is connected properly.</td>
</tr>
<tr>
<td>F2: Malfunction of evaporator temperature sensor</td>
<td>• Check if the evaporator temperature is connected properly.</td>
</tr>
<tr>
<td>H1: Defrosting</td>
<td>• It is normal.</td>
</tr>
</tbody>
</table>

If any one of the following situations occurs, immediately stop all operations, cut off the power supply, and contact the authorized personnel:

- There is harsh sound during operation.
- Strong odours are emitted during operation.
- Water is leaking from the unit.
- The air switch or protection switch often trips.
- Water or other liquid is splashed into the unit.
- Power cord and power plug is overheating.

Stop operation and cut off the power supply.
### Operation Tips

#### Cooling Operation

**Principle:**
Air conditioners absorb heat in the room and transmit it to the outdoor unit, so that the room temperature is decreased. The cooling capacity will increase or decrease according to outdoor ambient temperature.

**Antifreezing Function:**
If the unit is operating in COOL mode and in low ambient temperature, frost may be formed on the heat exchanger. When indoor heat exchanger temperature decreases below zero, compressor will stop operation to protect the unit.

#### Heating Operation

**Principle:**
- Air conditioners absorb heat from outdoors and transmit it to the indoor unit, increasing room temperature. The heating capacity will decrease at low ambient temperature.

**Defrosting:**
- When outdoor temperature is low but humidity is high, frost may form on the outdoor unit during extended operation, affecting heating efficiency. The air conditioner may stop operation during auto defrosting operation.
- During auto defrosting, the fan motors of indoor unit and outdoor unit will stop.
- During defrosting, the indoor indicator flashes and the outdoor unit may emit vapor. This is not malfunction.
- After defrosting is finished, the heating operation will recover automatically.

**Anti-cold Air Function:**
In HEAT mode, the indoor fan will not operate in order to prevent cold air blowing out (within 2 minutes) if indoor heat exchanger doesn't reach a certain temperature under the following three states:

#### Rest Heat Blow
In the following situations, the indoor unit may still run for some time, to blow out the rest heat of the indoor unit.
1. In HEAT mode, the temperature reaches the setting value, the compressor stops and the indoor fan still run for 60s
2. In HEAT mode, if you turn off the unit, the compressor stops and the indoor fan still run for 10s
Operation Tips

※ Operating Temperature Range

<table>
<thead>
<tr>
<th></th>
<th>Indoor side DB/WB(℃)</th>
<th>Outdoor side DB/WB(℃)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum cooling</td>
<td>32</td>
<td>43</td>
</tr>
<tr>
<td>Minimum cooling</td>
<td>21</td>
<td>21</td>
</tr>
<tr>
<td>Maximum heating</td>
<td>27</td>
<td>24</td>
</tr>
<tr>
<td>Minimum heating</td>
<td>20</td>
<td>-5</td>
</tr>
</tbody>
</table>

The operating temperature range (outdoor temperature) for cooling only unit is 16℃~48℃; for heat pump unit is -15℃~24℃.

Tips for energy saving:
* Do not overcool or overheat.
  Setting temperature at a moderate level helps energy saving.
* Cover windows with a blind or a curtain.
  Blocking sunlight and air from outdoors is favorable for cooling (heating).
* Clean air filters once per two weeks.
  Clogged air filters lead to inefficient operation and energy waste.

Tip for relative humidity:
Condensate water is likely to form at the air outlet if cooling or drying for a long time when the relative humidity is more than 80% (with doors and windows open).
1. The unit must only be installed by authorized service center according to local or government regulations and in compliance with this manual.

2. Before installation, please contact with local authorized maintenance center. If the unit is not installed by the authorized service center, the malfunction may not be solved due to discommodious contacts.

3. When removing the unit to the other place, please firstly contact with the local authorized service center.

4. Warning: Before obtaining access to terminals, all supply circuits must be disconnected.

5. For appliances with type Y attachment, the instructions shall contain the substance of the following. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

6. The appliance must be positioned so that the plug is accessible.

7. The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.

8. The instructions shall state the substance of the following:

   This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

   Children should be supervised to ensure that they do not play with the appliance.

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**Installation Site Instructions**

Proper installation site is vital for correct and efficient operation of the unit. Avoid the following sites where:

- strong heat sources, vapours, flammable gas or volatile liquids are emitted.
- high-frequency electro-magnetic waves are generated by radio equipment, welders and medical equipment.
- salt-laden air prevails (such as close to coastal areas).
- the air is contaminated with industrial vapours and oils.
- the air contains sulphures gas such as in hot spring zones.
- corrosion or poor air quality exists.
 Notices for Installation

### Installation Site of Outdoor Unit

1. Select a site where noise and outflow air emitted by unit will not annoy neighbors.
2. Select a site where there is sufficient ventilation.
3. Select a place where it is out of reach of children.
4. Select the place where the wall is strong enough to withstand the full weight and vibration of the unit.
5. Be sure to leave enough space to allow access for routine maintenance. The installation site should be 250cm or more above the floor.
6. Select a place where the filter can be easily taken out.
7. Select a place about 1m or more away from TV set or any other electric appliance.
8. Make sure that the outdoor unit is installed in accordance with installation dimension instructions.
9. Do not use the unit in the laundry or by swimming pool etc.

### Installation Site of Indoor Unit

1. The air inlet and outlet should be away from the obstructions. Ensure the air can be blown through the whole room.
2. Select a site where the condensing water can be easily drained out, and where it is easily connected for outdoor unit.
3. Select a place where it is out of reach of children.
4. Select the place where the wall is strong enough to withstand the full weight and vibration of the unit.
5. Be sure to leave enough space to allow access for routine maintenance. The installation site should be 250cm or more above the floor.
6. Select a place about 1m or more away from TV set or any other electric appliance.
7. Select a place where the filter can be easily taken out.
8. Make sure that the indoor unit is installed in accordance with installation dimension instructions.
9. Select a place about 1m or more away from TV set or any other electric appliance.

### Safety Precautions for Electric Appliances

1. A dedicated power supply circuit should be used in accordance with local electrical safety regulations.
2. Don't drag the power cord emphatically.
3. The unit should be reliably earthed and connected to the special earth device by the professionals.
4. The air switch must have the functions of magnetic tripping and heat tripping to prevent short circuit and overload.
5. The minimum distance between the unit and combustive surface is 1.5m.
6. The appliance shall be installed in accordance with national wiring regulations.
7. An all-pole disconnection switch with a contact separation of at least 3mm in all poles should be connected in fixed wiring. For models with a power plug, make sure the plug is within reach after installation.
8. Including an air switch with suitable capacity, please note the following table. Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload. (Caution: please do not use the fuse only for protect the circuit)
Earthing Requirements

1. Air conditioner is type I electric appliance. Please ensure the unit is reliably earthed.
2. The yellow-green wire in air conditioner is the earthing wire which can not be used for other purposes. Improper earthing may cause electric shock.
3. The earth resistance should accord to the national criterion.
4. The user's power must have reliable earthing terminal. Please don't connect the earthing wire with the following:
   ① Water pipe  ② Gas pipe  ③ Contamination pipe
   ④ Other place that professional personnel consider is unreliable
5. The model and rating values for fuses accord with the silk print on fuse cover or related PCB.

<table>
<thead>
<tr>
<th>Air-conditioner (Btu)</th>
<th>Air switch capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>09. 12K</td>
<td>16A</td>
</tr>
</tbody>
</table>
The dimensions of the space necessary for proper installation of the unit include the minimum permissible distances to adjacent parts.
Installation of Indoor Unit

**Installation of Mounting Plate**

1. Mounting plate should be installed horizontally. As the water tray’s outlet for the indoor unit is two-way type, during installation, the indoor unit should slightly slant to water tray’s outlet for smooth drainage of condenser water.

2. Fix the mounting plate on the wall with screws.

3. Be sure that the mounting plate has been fixed firmly enough to withstand about 60 kg. Meanwhile, the weight should be evenly shared by every screw.

![Diagram of Mounting Plate Installation](image)

**Drill Piping Hole**

1. Slant the piping hole (Ø55) on the wall slightly downward to the outdoor side.

2. Insert the piping-hole sleeve into the hole to prevent the connection piping and wiring from being damaged when passing through the hole.

![Diagram of Piping Hole Drilling](image)

**Installation of Drain Hose**

1. Connect the drain hose to the outlet pipe of the indoor unit. Bind the joint with rubber belt.

2. Put the drain hose into insulating tube.

3. Wrap the insulating tube with wide rubber belt to prevent the shift of insulating tube. Slant the drain hose downward slightly for smooth drainage of condensing water.

![Diagram of Drain Hose Installation](image)

Note: The insulating tube should be connected reliably with the sleeve outside the outlet pipe. The drain hose should be slanted downward slightly, without distortion, bulge or fluctuation. Do not put the outlet in the water.
**Connection of Indoor and Outdoor Electric Wires**

1. Open the front panel.
2. Remove the wiring cover and connect the power connection cord as shown in Fig. 6.
3. Make the power connection cord pass through the hole at the back of the indoor unit.
4. Reinstall the cord anchorage and wiring cover.
5. Reinstall the front panel.

**NOTE:**

All wires between indoor and outdoor units must be connected by the qualified electric contractor.

- Electric wires must be connected correctly. Improper connection may cause malfunction.
- Tighten the terminal screws tightly.
- After tightening the screws, pull the wire slightly to confirm whether it's firm or not.
- Make sure that the electric connections are earthed properly to prevent electric shock.
- Make sure that all wiring connections are secure and the cover plates are reinstalled properly. Poor installation may cause fire or electric shock.
Installation of Indoor Unit

1. When routing the piping and wiring from the left or right side of the indoor unit, cut off the tailings from the chassis when necessary (As shown in Fig. 7)
   (1) Cut off the tailings 1 when routing the wiring only;
   (2) Cut off the tailings 1 and tailings 2 when routing both the wiring and piping.

2. Take out the piping from the body case, wrap the piping, power cords, drain hose with the tape and then make them pass through the piping hole. (As shown in Fig. 8)

3. Hang the mounting slots of the indoor unit on the upper hooks of the mounting plate and check if it is firm enough. (As shown in Fig. 9)

4. The installation site should be 250cm or more above the floor.

Installation of Connection Pipe

1. Align the center of the piping flare with the related valve.

2. Screw in the flare nut by hand and then tighten the nut with spanner and torque wrench by referring to the following:

<table>
<thead>
<tr>
<th>Hex nut diameter</th>
<th>Tightening torque (N·m)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Φ6</td>
<td>15~20</td>
</tr>
<tr>
<td>Φ9.52</td>
<td>30~40</td>
</tr>
<tr>
<td>Φ12</td>
<td>45~55</td>
</tr>
<tr>
<td>Φ16</td>
<td>60~65</td>
</tr>
<tr>
<td>Φ19</td>
<td>70~75</td>
</tr>
</tbody>
</table>

NOTE: Connect the connection pipe to the indoor unit at first and then to the outdoor unit. Handle piping bending with care. Do not damage the connection pipe. Ensure that the joint nut is tightened firmly, otherwise, it may cause leakage.
Installation of Outdoor Unit

**Electric Wiring**

1. Remove the handle on the right side plate of outdoor unit.
2. Take off wire cord anchorage. Connect and fix power connection cord to the terminal board. Wiring should fit that of indoor unit.
3. Fix the power connection cord with wire clamps and then connect the corresponding connector.
4. Confirm if the wire has been fixed properly.
5. Reinstall the handle

**NOTE:**
- Incorrect wiring may cause malfunction of spare part.
- After the wire has been fixed, ensure there is free space between the connection and fixing places on the lead wire.

**Air Purging and Leakage Test**

1. Connect charging hose of manifold valve to charge end of low pressure valve (both high/low pressure valves must be tightly shut).
2. Connect joint of charging hose to vacuum pump.
3. Fully open the handle of Lo manifold valve.
4. Open the vacuum pump for vacuumization. At the beginning, slightly loosen joint nut of low pressure valve to check if there is air coming inside. (If noise of vacuum pump has been changed, the reading of multimeter is 0) Then tighten the nut.
5. Keep vacuuming for more than 15mins and make sure the reading of multi-meter is $-1.0 \times 10^5 \text{pa}$ (-76 cmHg).
6. Fully open high/low pressure valves.
7. Remove charging hose from charging end of low pressure valve.
8. Tighten lid of low pressure valve. (As shown in Fig.10)

**Outdoor Condensate Drainage (only for Heat pump unit)**

During heating operation, the condensate and defrosting water should be drained out reliably through the drain hose. Install the outdoor drain connector in a Ø 25 hole or Ø 42 hole on the base plate and attach the drain hose to the connector so that the waste water formed in the outdoor unit can be drained out. The hole diameter 25 or 42 must be plugged.

Whether to plug other holes will be determined by the dealers according to actual conditions.

(The figures in this manual may be different with the material objects, please refer to the material objects for reference)
Check after Installation and Operation Test

Check after Installation

<table>
<thead>
<tr>
<th>Items to be checked</th>
<th>Possible malfunction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Has the unit been fixed firmly?</td>
<td>The unit may drop, shake or emit noise.</td>
</tr>
<tr>
<td>Have you done the refrigerant leakage test?</td>
<td>It may cause insufficient cooling(heating)</td>
</tr>
<tr>
<td>Is thermal insulation sufficient?</td>
<td>It may cause condensation.</td>
</tr>
<tr>
<td>Is water drainage satisfactory?</td>
<td>It may cause water leakage.</td>
</tr>
<tr>
<td>Is the voltage in accordance with the rated voltage marked on the nameplate?</td>
<td>It may cause electric malfunction or damage the unit.</td>
</tr>
<tr>
<td>Is the electric wiring or piping connection installed correctly and securely?</td>
<td>It may cause electric malfunction or damage the parts.</td>
</tr>
<tr>
<td>Has the unit been securely earthed?</td>
<td>It may cause electrical leakage.</td>
</tr>
<tr>
<td>Is the power cord specified?</td>
<td>It may cause electric malfunction or damage the parts.</td>
</tr>
<tr>
<td>Is the inlet or outlet blocked?</td>
<td>It may cause insufficient cooling(heating)</td>
</tr>
<tr>
<td>Is the length of connection pipes and refrigerant capacity recorded?</td>
<td>The refrigerant capacity is not accurate.</td>
</tr>
</tbody>
</table>

Operation Test

1. Before Operation Test
   (1) Do not switch on power before installation is finished completely.
   (2) Electric wiring must be connected correctly and securely.
   (3) Cut-off valves of the connection pipes should be opened.
   (4) All the impurities such as scraps and thrums must be cleared from the unit.

2. Operation Test Method
   (1) Switch on power and press "ON/OFF" button on the remote controller to start the operation.
   (2) Press MODE button to select the COOL, HEAT (Cooling only unit is not available), FAN to check whether the operation is normal or not.